



Beauty Botanicals Return Policy

We know that all skin is unique, and we are always here to support you in finding a skin care routine that is right for you and your skins goals.

If you are not 100% happy with your purchase, please reach out to us directly and we would be happy to assist you. We're happy to discuss your concerns and recommend products that might be a better fit for you.

Exchange requests must be submitted within 30 days of the order date to be eligible for exchange. Products must be returned undamaged, and in their original packaging. A copy of your receipt from Beauty Botanicals must be included with the return.

Please note: You will be responsible for the shipping costs associated with sending us your returned product(s). We strongly recommend that you obtain tracking information for your package. We reserve the right to inspect the product(s) in question once returned. We reserve the right to refuse or deny a return request at our discretion.

Once we receive your returned item, we will inspect the product for any damage or signs of miss-use. After inspection, we'll share the status of your credit or exchange with you immediately.

If your return is approved, you'll receive a full credit to use for purchase towards other products. Any original shipping fees are non-refundable. Please allow up to two weeks for your return to be processed.

Please note: We are unable to offer exchanges or refunds for products returned due to skin irritation. We stand by the quality of the products we sell, but certain ingredients (e.g., retinol) may cause irritation to very sensitive skin. To help you avoid irritation or allergic reaction, a full ingredient list is displayed on each product. If you're having trouble deciding what products might work best for your skin, shop by skin type or contact us for a recommendation. We're happy to help! In the case of an allergic reaction, please take a photo of the reaction and contact us immediately.

Beauty Botanical reserves the right to change and update this return policy at any time.